



SITA

VACANCY ADVERTISEMENT

Vacancy Information Download	
Reference Number:	SITA/20210310/03
Job Title:	Specialist: End User Computing Field Support
Job Level:	C5
Vacancy Type:	Internal & External
Salary Range:	R262979.00 - R438298.00
Organisation Name:	State Information Technology Agency
Division:	NCS: Executive National Consulting
Department:	RPL: HOD Coastal Region
Employment Type:	Contract
Contract Duration:	24 Months
Closing Date:	2021/03/19
Location:	Kimberley
Number Of Openings:	1
Purpose of Job:	To provide LAN and System support on IT Infrastructure, planning and design, including the implementation and maintenance of the network systems (LANs, LAN internetworking, and connections with the LAN environment). The incumbent will be responsible for the specialist identification and resolution of hardware and software problems and malfunctions on the LAN environment
Responsibilities:	To ensure incidents are effectively handled within SLAs; To provide LAN and desktop support to the client; To perform daily administrative tasks and provide feedback to Consultant: LAN Support and clients; To Provide applicable training and mentorship to LAN & desktop resources; To assist with new projects and execute on contracted Project deliverables; To provide technical advisory service to SITA customers.
Qualifications and Experience:	3 year Diploma/Degree in Computer Science, IT or equivalent. IT Certification (eg. MCSE, CCNA) 3 - 5 Years working experience in the respective field. 3 years experience in the provision of ICT solutions and services

Knowledge:	Knowledge of various Operating Systems Knowledge of Project Management Principles Knowledge of public sector business Knowledge of ITC Products and services Knowledge of industry best practices, eg ITIL, CoBIT The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies
Technical Competencies	
Interpersonal and Behavioural Competencies	
1. Attention to Detail - The ability to ensure information is complete and accurate. 2. Continuous Learning - The ability to constantly expand one's skill set.	
Additional Requirements:	N/A
HOW TO APPLY	http://www.eservices.gov.za
Disclaimer	
SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.	
1. It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA). 2. Only candidates who meet the requirements should apply. 3. SITA reserves a right not to make an appointment. 4. Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking. 5. Correspondence will be entered to with shortlisted candidates only. 6. Applications from Recruitment Agencies will not be accepted.	

*****NB: EMAILED CV'S WILL NOT BE ACCEPTED*****